

# Campus Resources at UCR

The following list contains resources and information for reporting bias and discrimination at UCR. If you have any questions or further information, feel free to visit the websites or contact any person listed in this handout.

If you are in immediate danger, call **911** or Campus Police Dispatch **(951) 827-5222**.

## [Academic Senate](#)

The Academic Senate is the voice of the faculty in the University of California. It represents the Faculty in the "shared governance" of UC. The University of California Academic Senate is one of the most highly developed and influential faculty governments in any university. It is the one organization through which the faculty, as a whole or on any of the campuses, can express its views on an issue. For questions or more information, please contact us at **(951) 827-5538**.

## [ADA/504 Coordinator](#)

The ADA/504 Coordinator assists employees or students with complaints, grievances or concerns regarding their rights under the ADA or Section 504 may contact the Coordinator. The Coordinator will review the grievance or concern, refer the individual to the appropriate office or process or otherwise ensure that the concern is addressed as appropriate. For questions or more information, please contact **Magaly Perez at (951) 827-5747**.

## [Campus Advocacy, Resources & Education \(CARE\)](#)

The CARE Office provides confidential advocacy support to individuals who have experienced sexual harassment and sexual violence (sexual assault, sexual harassment, domestic/dating violence and stalking). CARE can assist you with understanding your rights, support you during the investigation process, and provide additional information about campus and community resources available to you. If you are a survivor of sexual violence, know that what happened was not your fault. You might be feeling overwhelmed right now. It's okay to feel that way. Just remember that we are here to help and that you have the right to decide your next steps. What you're feeling and what your next steps will be – they are yours to feel and to choose. UCR's Campus Advocacy Resources & Education (CARE) Advocates provide confidential help in sorting through emotions, resources and options. For questions or more information, please contact **Karla Aguilar at (951) 827-5669 or (951) 827-2783**.

## [Campus Police Department](#)

The Police Department is a professional police agency staffed by individuals who cherish and preserve the highest standards of conduct and performance. The mission of the UCR Police Department is to heighten the quality of life by providing a secure and safe environment through professional service to the University community. If you are in immediate danger, call **911** or Campus Police dispatch **(951) 827-5222**.

## [Counseling and Psychological Services \(CAPS\)](#)

The Counseling and Psychological Services (CAPS) offers confidential short-term and crisis psychological services by licensed mental health providers to all UC Riverside students. CAPS offers walk-in/same day services for consultations and crisis support. Mental health clinicians are available 24 hours a day by calling **951-827-5531 or 951-UCR-TALK**. Counseling and Psychological Services is located in the Veitch Student Center, North Wing.

## [Disability Management](#)

The Disability Management Office is designed to act as a resource to UCR departments with respect to administration of Federal and State disability laws and University policies relating to employees with disabilities. The program provides educational and early intervention services to prevent or minimize the effects of disability in the work place. The Interactive Process is a cooperative dialogue with the employee, management and other

Human Resource units regarding workplace disability issues. Our objectives include assisting individuals with disabilities and their departments to explore Reasonable Accommodation, facilitate Return to Work and management of associated disability issues. For questions or more information, please contact **Demetrius Patrick** at **951-827-2561**.

### [Employee and Labor Relations](#)

Human Resources offers several programs and services to the University community. Labor relations is one of the many programs offered by the Human Resources department at the University of California, Riverside. The Labor Relations Office provides assistance and advice to UCR managers and supervisors on employee & labor relations issues. For questions or more information, please contact us at **(951) 827-5588**.

### [Equal Employment and Affirmative Action](#)

The mission of the department of Equal Employment & Affirmative Action (EEAA) is to affirm and promote the University's commitment to non-discrimination, equal employment, affirmative action, and advocate the rights of all individuals to equal opportunity in all aspects of employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, age, disability, veteran status or any other characteristic protected by state or federal law. For questions or more information, please contact us at **(951) 827-827-7070** or email [affirmativeaction@ucr.edu](mailto:affirmativeaction@ucr.edu).

### [Faculty and Staff Assistance Program \(FSAP\)](#)

Professional Resources used only licensed counselors, and no information is shared with anyone without consent, unless required by law. FSAP offers referral services, brief therapy, services for you and your dependents, daytime / evening / weekend appointments, multiple locations, bilingual services, and a 24hr/7-day crisis hotline. Appointments are scheduled away from your place of employment to protect confidentiality and assistance is available 24 hours a day, 365 days a year. **(951) 781-0510** or **(800) 266-0510**, [eap@pro-resources.org](http://eap@pro-resources.org). For more information, download the printable [Faculty & Assistance Program Brochure](#).

### [Family Justice Center](#) [Off-Campus Resource]

Contact the Family Justice Center for information about your rights as a crime victim, guidance through the criminal justice process, court support, obtaining a restraining or protective order, and personal safety planning. Riverside Location: 3900 Orange Street, Riverside, CA 92501. Phone: **(951) 955-6100**.

### [Help@UCR](#)

UCR has many offices and resources that can help you with complaints, reports and resources. This site is designed to help you figure out which person or office to contact depending on who you are (what your relationship is with UCR) and what the issue or problem is. Please visit [Help@UCR](#) for resource details.

### [International Students and Scholars](#)

The International Students and Scholars office supports and promotes the success, wellness and personal growth of the international students and scholars through expert advising, intercultural programming, and advocacy. For more questions or more information please contact [internationalscholars@ucr.edu](mailto:internationalscholars@ucr.edu). If you need to contact an International Student Advisor for an urgent health or safety matter and the office is closed, call the after-hours emergency number: **(951) 206-8810**.

### [Office of the Ombuds](#)

The Office of the Ombuds provides a safe and comfortable environment to discuss complaints, concerns or problems on a confidential basis. The Ombuds acts as an independent and impartial resource. The Office of the Ombuds does not serve as an office of notice or record for the University. The Office does not conduct formal investigations nor does it maintain or keep records. The Ombuds office can help individuals understand their options, and provide information about relevant campus resources and processes. The UCR Office of the Ombudsperson is an independent and confidential resource for conflict resolution. The Ombudsperson serves the

entire campus community - students, staff, faculty, applicants, parents, administrators - by helping to resolve complaints, by providing information and referrals, and by making recommendations for constructive change. The Ombudsperson's role is to ensure that all members of the university community receive fair treatment within the university system. The Ombudsperson will assist with the informal resolution of any university-related complaint or conflict, considering all sides of a question in an impartial and objective way. For questions or more information, please contact **Andrew Larratt-Smith at (951) 827-3213 or email [ombuds@ucr.edu](mailto:ombuds@ucr.edu)**. It is located in 390 Skye Hall (formerly Surge).

### **[Report a Hate Crime](#)**

The University of California's Principles of Community are grounded in our mission of instruction, research and public service. We value diversity, affirm the inherent dignity of every person and uphold communities of justice. We strive for a campus and a world free of discrimination, intolerance and hate. We are equally committed to freedom of expression, critical inquiry, civil dialogue and mutual respect. If you experience or observe behavior that is inconsistent with our Principles of Community, please report it. **University's Compliance Hotline, 800-403-4744.**

### **[Riverside Area Rape Crisis Center \(RARCC\) \[Off-Campus Resource\]](#)**

The Riverside Area Rape Crisis Center (RARCC) offers confidential assistance to victims of sexual harassment and assault and their families. RARCC provides certified sexual harassment and assault counselor volunteers twenty-four hours a day, seven days a week via a rape crisis hotline. 24/7 Hotline **(951) 686-7273 or (866) 686-7273**. 1845 Chicago Avenue, Suite A, Riverside, CA 92507.

### **[Student Affairs Case Management](#)**

Housed within the office of Student Affairs Case Management, case managers are the path-clearers and problem-solvers for UCR students dealing with mental health, academic, relationship, food insecurity and other stressful crises. By providing resources, linkage, education and expertise, we empower students to break down barriers, clarify needs and navigate complex processes to get back on track to reach their goals. Case Manager assistance is free to any enrolled UCR undergraduate, graduate or professional student. Students can contact us directly, without a referral. Parents, staff and faculty can refer a student, or call and consult with a case manager about a student of concern. For questions or more information, please contact us at **(951) 827-5000 or email [casemanager@ucr.edu](mailto:casemanager@ucr.edu)**.

### **[Student Conduct and Academic Integrity](#)**

The Office of Student Conduct and Academic Integrity supports a respectful and safe community by enforcing student conduct policies, reviewing misconduct cases and assigning educational sanctions where necessary by educating students about their rights, and by holding them accountable for their responsibilities and supporting their ethical growth. For questions or more information, please contact us at **(951) 827-4208**.

### **[Student Special Services](#)**

Student Special Services houses several functions, including Veterans Services, Services for Students with Disabilities, Voter Registration and ROTC. It also provides accommodations for students with disability-related needs and assistance for students who are concerned about equal treatment in educational programs and opportunities. For questions or more information, please contact us at **(951) 827-3861**.

### **[Title IX Office](#)**

Title IX is responsible for receiving and conducting administrative investigation of reports of sexual harassment, sexual violence, and retaliation and is available to provide interim protections, discuss options, refer to available supports, explain Sexual Violence and Sexual Harassment policies and procedures, and provide education and training on relevant issues. Please note that the Title IX Office administrative investigation is not a criminal procedure. Title IX services are available Monday through Friday, 8 am to 5 pm, 349 Sky Hall (formerly Surge) **(951) 827-7070, [titleix@ucr.edu](mailto:titleix@ucr.edu)**.

### **UC Whistleblower**

The University of California has a responsibility to conduct its affairs ethically and in compliance with the law. If you suspect that a UC employee is engaged in improper governmental activities, you should know that UC has policies that can show you how to "blow the whistle" and can protect you from retaliation if the need arises. This website provides important information for employees and supervisors about the whistleblower policies. **UC Whistleblower Hotline (800) 403-4744.**

### **Vice Provost for Administrative Resolution**

The Office of Administrative Resolution is responsible for reviewing and resolving issues of policy, procedure, integrity and collegial relations that have the potential to impact the mission and well-being of the University. These issues include those involving students, staff and faculty. Administrative resolution of issues of integrity and collegial relations can include mediation, informal negotiation, and formal procedures of review and resolution. For questions or more information, please contact [vpar@ucr.edu](mailto:vpar@ucr.edu) or **(951) 827-3541**.

### **Women's Resource Center**

The Women's Resource Center (WRC) provides programs and services that support and empower the UCR community. The WRC offers campus safety programs, sexual assault and domestic violence support, student leadership opportunities, and special events connected to women's and gender issues. The WRC champions student persistence, gender equity, a strong sense of community, and everyone's right to safety and a high quality of life. For questions or more information, please call **(951) 827-3337** or email [wrc@ucr.edu](mailto:wrc@ucr.edu).